

GEM SQUAD JOURNEYS

Parent Information Guide

Operated by Diamond Transport

WELCOME

Gem Squad Journeys is a mentorship-informed luxury transportation program created for girls and young women ages 13–21. Designed and operated by Diamond Transport, the program prioritizes safety, consistency, professionalism, and positive role modeling during every ride.

Our mission is simple: to provide parents with peace of mind and riders with a safe, respectful, and confidence-building transportation experience.

AGE RANGE & PROGRAM STRUCTURE

Gem Squad Journeys currently serves riders ages 13–21.

- Ages 13–17: Transportation with youth-safe engagement standards and mentorship-informed presence
- Ages 18–21: Transportation with increased autonomy, still governed by Diamond Transport's professional standards

Gem Squad Journeys is a transportation service enhanced by mentorship principles. It is not therapy, counseling, childcare, or a replacement for parental guidance.

DRIVER STANDARDS & VETTING

All Gem Squad drivers are:

- Female professionals only
- Background-checked (state and federal)
- Cleared driving records
- Trained in defensive driving and de-escalation
- Trained in youth safety and professional boundaries
- Held to a strict code of conduct

Drivers serve as trusted professionals—not caregivers, counselors, or authority figures.

SAFETY & RIDE OVERSIGHT

We maintain clear safety protocols on every journey:

- Authorized pickup and drop-off locations only
- No unscheduled stops
- No unauthorized passengers
- Secure ride monitoring

- Incident escalation procedures in place

Parents and guardians remain in control of all ride permissions.

MENTORSHIP & CONVERSATION BOUNDARIES

Gem Squad Journeys provides a safe, respectful environment where riders may express themselves. Drivers are trained to listen with care and professionalism.

Important boundaries:

- Drivers do not provide advice or instruction
- Drivers do not offer medical, legal, family, or mental health guidance
- Drivers do not diagnose, interpret, or counsel

When sensitive topics arise, drivers encourage riders to speak with a parent, guardian, or licensed professional.

PRIVACY & CONFIDENTIALITY

Diamond Transport respects the privacy of all riders and families.

- No sharing of personal information
- No public identification of riders
- No photography or recordings for marketing or personal use

DASH CAMERA DISCLOSURE

Vehicles are equipped with dash camera systems for safety and accountability purposes.

- Cameras may record the road and vehicle interior
- Recordings are not used for promotional purposes
- Access is restricted to authorized personnel
- Footage is reviewed only in the event of a safety concern or incident

Parent or guardian consent is required for all minor riders.

PARENT IDENTIFICATION & ACCOUNT VERIFICATION

To ensure child safety and authorized access, Diamond Transport may require:

- A government-issued photo ID from a parent or legal guardian
- Verification of custody or pickup authorization when applicable

Identification documents are:

- Used solely for verification and safety purposes
- Stored securely
- Accessed only by authorized administrative staff

- Not shared with drivers or third parties

FUTURE PROGRAM DEVELOPMENT (TRANSPARENCY NOTICE)

Diamond Transport may explore future youth mentorship initiatives outside of Gem Squad Journeys.

Any future mentorship or relationship-based programs:

- Will operate under a separate legal entity
- Will have separate applications, agreements, and insurance
- Will not overlap with Gem Squad transportation services

Participation in Gem Squad Journeys does not create or imply enrollment in any future mentorship program.

WHAT GEM SQUAD JOURNEYS IS — AND IS NOT

Gem Squad Journeys IS:

- A professional transportation service
- Safety-first and parent-guided
- Mentorship-informed through presence and respect

Gem Squad Journeys IS NOT:

- Therapy or counseling
- Childcare or babysitting
- A disciplinary or intervention service

A MESSAGE FROM STORMI J

I built Gem Squad Journeys with parents in mind — because I understand how important it is to know who your child is with when you are not there.

This program exists to extend care, professionalism, and protection — never to replace parental guidance. Every ride is rooted in safety, dignity, and respect for the families we serve.

— Stormi J

Founder, Diamond Transport & Gem Squad Journeys